

FAQ

How do I book an appointment with CCBT and what are the fees for your services?

When appointing as a new patient with our clinic call our office and our receptionist, Rachel, will offer times available for the practitioner you request. If you are interested in seeing Linda S. Berry, DC or Kathleen Dvorak, DC, the appointment will be an hour in duration. The fees for the first visit are \$65.00 for the examination and \$55.00 for the initial treatment. Standard office visits thereafter are typically 15 minutes long and are \$55.00. If you have any recent lab results or x-rays that may be relevant to your visit, please bring them with you.

If you are desirous of making an appointment with Renée Rutz, Lisa Darrow or Kirsten Mowrey, that appointment will be an hour long and the fee is \$75.00 payable by cash or check.

New patient paper work for both chiropractors and massage therapists are available to download on our website.

Is CCBT a participating provider with insurance?

We are a non-participating provider, however, many insurances do cover chiropractic care and massage therapy for out of network providers. Our Financial Coordinator, Tonia, is available for any questions you may have regarding your particular policy.

Is there a Cancellation Policy at CCBT?

Yes, there is a 24-hour cancellation policy. If your appointment is missed you will be charged the full amount of that service. However, if you miss an appointment due to illness or an emergency there will be no charge.

Am I able to purchase a gift certificate for services provided at your clinic?

Yes, gift certificates are available for all services at CCBT. Call our office and we'll be happy to make arrangements for purchase.

What kind of attire is appropriate for my appointment?

If seeing a chiropractor, we suggest you wear something that will not restrict body movement as your visit will involve structural examination and treatment.

If you are seeing a massage therapist the best way to receive a massage or other bodywork is to be unclothed, however we never require you to be naked if it makes you uncomfortable. If modesty is an issue just inform your practitioner. Your therapist will leave the treatment room while you get undressed. There will be a sheet on the table that will keep you covered at all times except for the area of the body being worked on. When the massage is completed the practitioner will leave the treatment room before you get up from the table. Every effort will be made to ensure you are comfortable and relaxed so you can receive full benefit of your treatment.

May I use my cell phone while waiting at your office?

We strive to provide an environment that is tranquil prior to your appointment. We request that cell phones and pagers are turned off when entering our clinic. An atrium is available for cell phone use.